

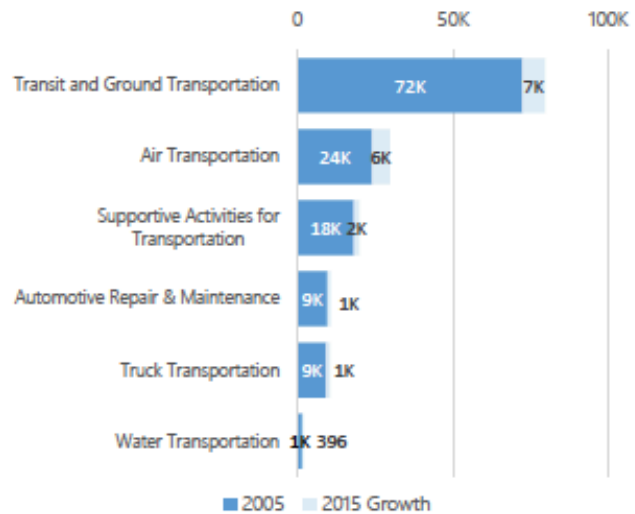
## Automotive and Transportation in New York City

**What is it?** This sector encompasses air, sea, rail, road, sightseeing, and support services to transportation. It also includes the automotive repair services industry.

### Key Sector Trends

- There is a large amount of both public and private sector employment, especially in transit and ground transportation.
- Advanced self-service technologies have automated away many jobs, e.g. ticket agent, token booth attendant.
- Large sustainability component, with electric buses, hybrid vehicles, and other alternative fuels.
- Increasing need for mechanics, electronic and computer skills, and analytical skills in the sector.
- Many jobs require no more than a high school diploma plus technical skills.

### Employment Growth 2005 - 2015



**Employment growth.** While each part of this sector has grown since 2005, employment growth has been slower than the NYC economy as a whole. The greatest gains were in Transit and Ground Transportation, which now has almost 79,000 jobs. Air Transportation also gained 6,000 jobs.

### Top 3 Skills & Certifications

Good communication and customer service skills are important. Employers also look for troubleshooting, teamwork, and basic math skills.

#### General Skills

Communication Skills  
Physical Demand  
Organizational Skills

#### Specialized

Repair  
Inspection  
Vehicle  
Maintenance

#### Technology

Microsoft Excel  
Microsoft Office  
Microsoft Word

#### Certifications

Automotive  
Service  
Excellence (ASE)  
certifications

### 10 Most Commonly Advertised Sub-BA Jobs in NYC:

Light Truck/Sales Delivery Driver	Auto Service Technician	Bus/Van/Shuttle Driver	Customer Service Rep	Cargo Freight Agent
Flight Attendant	Warehouse Worker	Aircraft Mechanic	Maintenance Supervisor	Ship/boat Captain

Adapted from material created by the NYC Labor Market Information Service, CUNY Graduate Center.