

Culinary, Hospitality and Tourism in New York City

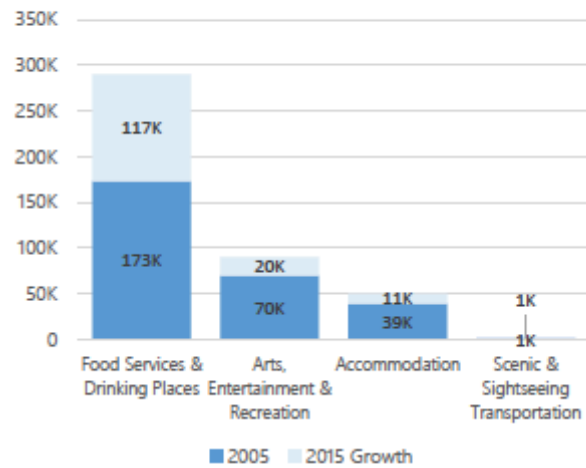
What is it? This sector encompasses restaurants and other food services, lodging, attractions, recreation events, and travel related services.

Key Sector Trends

- Fastest-growing sector in NYC economy
- Accounts for one in eight jobs
- Most jobs in food services and drinking places
- Related to tourism, with more than 50 million visitors to NYC each year
- Hotel development continues
- Minimum wage increase will affect industry costs; may increase use of technology
- Customer experience key to success

Employment growth. Each part of this sector has grown faster than the citywide average since 2005. The greatest gains were in Food Services and Drinking Places, which now has almost 300,000 jobs.

Employment Growth 2005 - 2015



Top 3 Skills & Certifications

In the entire industry, customer service skills are paramount. It is a customer-facing industry and employers depend on good customer satisfaction for business success.

General Skills

Communication Skills
Physical Demands
Organizational Skills

Specialized

Scheduling
Cooking
Supervisory Skills

Technology

Microsoft Excel
Microsoft Office
Microsoft Word

Certifications

ServSafe
Food Protection Certificate
First Aid/CPR

10 Most Commonly Advertised Sub-BA Jobs in NYC:



Cook



Housekeeper



Chef



Restaurant Manager



Bartender



Food Preparation and Serving Workers



Host/Hostess



Concierge



Front Office Manager



Waiter/Waitress

Adapted from material created by the NYC Labor Market Information Service, CUNY Graduate Center.